

## TERMS & CONDITIONS

### MEMBERSHIP

Membership is only activated upon purchase of our introductory wine parcel. By joining, you commit to receiving our scheduled seasonal wine club shipments. All members have access to a variety of special club benefits (subject to availability). Membership can be cancelled in writing at any time, but must such notification must be received in due time before the next impending shipment. Cancellation will result in termination of your membership and all associated benefits.

### PRICES & AVAILABILITY

Haute Cabrière reserves the right to vary prices at any time, without notice. All wines listed are subject to availability. If a wine is not available, you are entitled to accept an alternative offer or cancel your order.

### ACCEPTANCE

We shall acknowledge your order/ wine family application via letter or email. Our acknowledgement of this constitutes legal acceptance, at which point a binding contract of sale has been concluded. We reserve the right to refuse any order/ application at our discretion. No wine will be sold to anyone under the age of 18 years.

### CREDIT CARD SECURITY

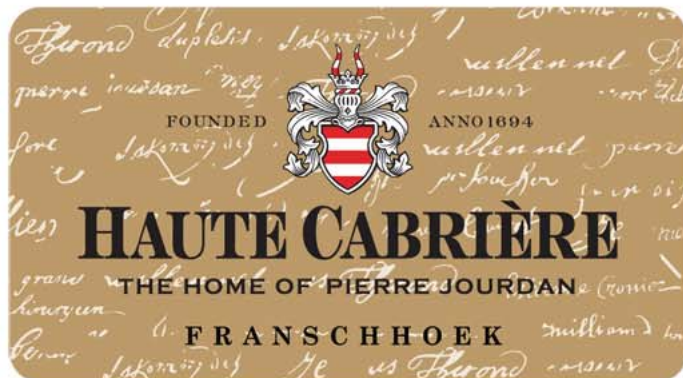
We understand the importance of privacy and security. We are committed to protecting the information we collect from you and guarantee that it will only be used for purposes of processing your order and providing you with services you request from us.

### REFUNDS

Where you have paid by credit card, we will process any refund to the credit card used for the purchase. In any other case, we will refund you by cheque or EFT transfer.

### PAYMENT

Payment will only be accepted via Visa, Master Card, Diners or American Express credit cards.



### DELIVERY

Delivery within South Africa is free on all club shipments, and on additional club member orders of 12 bottles or more. Wine shipments will only be dispatched upon successful receipt of payment. Delivery will be made to the address on your application form, which usually takes place 5 - 10 working days from payment. All deliveries made in South Africa will be by road freight directly to your door. All goods must be signed for on delivery. If no one is available at the address when the delivery is attempted, the goods will be retained by the courier, in which case notification of the attempted delivery will be given. Should the wine order be returned to the estate, any further delivery attempts will be at your cost. We will not be liable for any loss occasioned by any delay in the delivery of any order.

### INSURANCE

Our products are insured to the point of delivery.

### CANCELLATION

An order is considered cancelled once you have notified Haute Cabrière and have received our confirmation. Cancellation of in-stock items is only possible if the stock has not left our premises. Orders may be cancelled by calling us on 021 876 8500 or by e-mail via wineclub@cabriere.co.za

### RETURNS

Haute Cabrière aims to ensure the quality of all products supplied. If for any reason you are dissatisfied with your order and the quality of our products, please contact us and return the items at your cost within fourteen (14) days of delivery of your order. If we find that the items were faulty in any respect when delivered to you, we will refund you the price of the items as well as the cost of delivery and return of the items, within thirty (30) days of our receipt of the returned items. You will be deemed to have accepted the order should you not return the products within the fourteen (14) day period.

### COUNTRY OF DOMICILE

These terms and conditions shall be governed by and construed in accordance with the laws of the Republic of South Africa. The courts of the Republic of South Africa shall have exclusive jurisdiction to determine any dispute connected with any orders placed with Haute Cabrière.



HAUTE CABRIÈRE, PO BOX 245, FRANSCHHOEK, 7690  
T: 021 876 8500 E: info@cabriere.co.za  
www.cabriere.co.za



# HAUTE CABRIÈRE

THE HOME OF PIERRE JOURDAN

FRANSCHHOEK

## JOIN OUR EXCLUSIVE WINE CLUB

## JOIN THE CLUB

Through our two Haute Cabrière Wine Club levels we offer our loyal customers the opportunity to enjoy a steady supply of Haute Cabrière wines and Pierre Jourdan Cap Classiques - delivered to your home, at preferential conditions.

## MEMBERSHIP OPTIONS

The two different membership levels allow you to choose a set of benefits tailored to your specific preferences. Both levels include a seasonal wine club selection parcel of 12 bottles each, delivered to your door.

### PROPRIETORS CLUB

- 12 bottles every three months (January, April, July, October) at 10% discount on farm prices (no delivery charge).
- Members of the Proprietors Club level receive 10% discount on any additional wine purchases.

### CELLAR CLUB

- 12 bottles every six months (January and July) at 5% discount on farm prices (no delivery charge).
- Members of the Cellar Club level receive 5% discount on any additional wine purchases.

## ADDITIONAL BENEFITS

As a "thank you" for their loyalty, all club members are rewarded with a range of additional exclusive benefits:

- Free delivery of additional wine orders from our Tasting Room to your door for orders of 12 bottles or more (in multiples of 12)
- Members-only access to limited release offers, such as special vintages from our vinoteque.
- Complimentary tour and wine tasting for you and one of your guests, when you visit our tasting room.
- 10% discount for you and up to four guests at the Haute Cabrière Cellar Restaurant.
- Access to our exclusive members-only newsletter containing special offers, lucky draws and more.

## HOW TO QUALIFY

In order to qualify for a membership, we require a once-off wine purchase to the value of R 1500, and your commitment to purchase our seasonal wine club parcels.

If you have any queries about our Wine Club please contact us on wineclub@cabriere.co.za or 021 876 8500.



# HAUTE CABRIÈRE

THE HOME OF PIERRE JOURDAN

FRANSCHHOEK

## YES, I WOULD LIKE TO JOIN!

TITLE  Mr / Mrs / Ms

FIRST NAME

LAST NAME

ID NO

### DELIVERY ADDRESS

FREE DELIVERY ONLY APPLIES TO ADDRESSES IN SOUTH AFRICA.

CITY  CODE

POSTAL ADDRESS  SAME AS DELIVERY ADDRESS

CITY  CODE

### CONTACT DETAILS

TEL NO (DAY)

CELL NO

EMAIL

### MEMBERSHIP CHOICE\*

**CELLAR CLUB** (12 BOTTLES - 2 TIMES A YEAR)

**PROPRIETOR'S CLUB** (12 BOTTLES - 4 TIMES A YEAR)

\* Please refer to insert for details.

### PAYMENT DETAILS

VISA  MASTER  AMEX  DINERS

CARD NO

EXPIRY DATE  CVV NO

SIGNATURE  DATE

YES, I WOULD LIKE TO BECOME A MEMBER AND I ACCEPT THE TERMS & CONDITIONS OVERLEAF.

SIGNATURE  DATE

ENJOY MEMBER BENEFITS IMMEDIATELY WITH YOUR TEMPORARY CARD\*!

### TEMPORARY MEMBERSHIP CARD

FIRST NAME

SURNAME

EMAIL

JOINED

E: wineclub@cabriere.co.za • www.cabriere.co.za  
HAUTE CABRIÈRE • FRANSCHHOEK PASS • FRANSCHHOEK

\*) subject to activation of membership via the purchase of our introductory wine parcel