



HAUTE CABRIÈRE

FRANSCHOEK

The home of Pierre Jourdan

COVID-19 PROTOCOLS

Dear Haute Cabrière family,

While we move to a new normal, sanitising and social distancing are part of our everyday lives. Please be patient as we try to make the screening and processing seamless.

Please note our protocols below:

- All guests are to wear a mask when not eating or drinking.
- Screening will take place at the entrance before entering our winery, if COVID-19-consistent symptoms are present, we unfortunately will not be permitted to allow entrance. Guests with a temperature over 37.2 degrees are considered high-risk, and will be unable to enter.
- We will need your name and surname, contact details, as well as temperature, along with the answering of two questions, and your signature.
- This process can be time consuming, as each guest needs to be screened, but our goal is to get you seated and with wine ASAP!

While our hosts will have masks on, they may need to remove them to explain our menu, at a 1.5 m distance. While serving at your table, masks will be worn at all times.

We have done away with menus and will be using black boards and sanitised table-talkers throughout our guest experiences, as well as adopting a cashless approach to all transactions.

If at any time you feel uncomfortable while on your visit, please ask for the manager or hostess. We endeavor to ensure all our guests feel safe at all times.

We look forward to welcoming you back to our winery, with full wine glasses and beautiful plates of food.

Thank you for your ongoing support and patience.

The Haute Cabrière team.

+27 (0)21 876 8500 | info@cabriere.co.za | www.cabriere.co.za

Haute Cabrière, Franschhoek Pass, Franschhoek, South Africa  